

Privacy Policy

Effective Date: 24 June 2025

Website: www.eliyana.co.uk

Business Name: Eliyana

Business Address: Unit 12, Mill Outlet Centre, Batley, West Yorkshire, WF17 5LZ

Email: info@eliyana.co.uk

1. Introduction

Welcome to Eliyana. We are committed to protecting your personal information and your right to privacy.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.eliyana.co.uk,

in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

By using our website, you consent to the data practices described in this policy.

2. Information We Collect

We may collect the following types of information:

a) Personal Information You Provide to Us:

- Name
- Email address
- Phone number
- Booking details
- Messages submitted via contact forms

b) Automatically Collected Information:

- IP address
- Browser type
- Device information
- Pages visited and time spent
- Cookies and similar tracking technologies

3. How We Use Your Information

We use your information to:

- Respond to enquiries or requests
- Process bookings or reservations
- Improve our website and services
- Send updates, marketing, or promotional materials (only with your consent)
- Comply with legal obligations

4. Sharing Your Information

We do not sell, rent, or trade your personal data. We may share your information with:

- Service providers (e.g. web hosting, payment processors, marketing tools) under strict confidentiality agreements
- Government or legal authorities if required by law

5. Cookies and Tracking

We use cookies to enhance your experience and gather data on how users interact with our website.

You can choose to disable cookies in your browser settings, though some features of the site may not function properly.

6. Data Security

We implement appropriate technical and organisational measures to protect your data against unauthorised access, loss, or misuse.

7. Your Data Rights

Under UK data protection laws, you have the right to:

- Access the personal data we hold about you
- Correct inaccuracies in your data
- Request erasure of your data
- Restrict or object to processing
- Withdraw consent where applicable
- Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise any of these rights, please contact us at info@eliyana.co.uk.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices.

Please review their policies before providing any personal data.

9. Children's Privacy

Our website and services are not directed to children under 13, and we do not knowingly collect their data.

10. Changes to This Policy

We may update this Privacy Policy occasionally. Any changes will be posted on this page with an updated "Effective Date."

11. Contact Us

If you have questions or concerns about this Privacy Policy or your personal data, please contact us at:

Email: info@eliyana.co.uk

Website: www.eliyana.co.uk